

Changes to the quality management system and its processes are carried out in a planned manner per the procedure GP BAI-02 Change Management Procedure.The processes are defined in QM 4.4 QMS and Its Processes.

Management system processes will undergo changes, typically when:

- 1. Improvement opportunities have been identified, typically to improve process effectiveness
- 2. Nonconformities within a process are identified and require corrective action
- 3. Conditions in the industry or company change, requiring a process to be updated
- 4. New processes are added which impact on existing processes, requiring changes
- 5. Customer requirements result in a need to change processes
- 6. Any other reason determined by management

In such cases, the process must be changed in a controlled manner to ensure proper authorization and implementation of the changes.

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